



WARRANTY TERMS AND CONDITIONS OF AMARON VEHICLE BATTERIES

1. The length of the AMARON battery warranty is as follows:

Consumer Personal Use – Enhanced Flooded Batteries (EFB) only 24 Months all other Batteries 36 Months.

Commercial and Trucks – 12 Months All Batteries.

Taxi – 6 months All Batteries

2. The Warranty Period commences from the date of sale of the battery to the end user (consumer).

3. Warranty will be based on the unique serial number/batch number, which each battery has, and will be printed on each delivery docket/invoice when billed to the reseller.

4. The battery is warranted against any manufacturing defects arising during the warranty period.

5. The warranty is limited to all defects arising from the use of faulty material or poor workmanship. Consequential liabilities will not be entertained. To be clear the limit of the liability of Battery House is the value of the battery or batteries supplied.

6. In the event of any complaint, the battery has to first be tested in-house by the reseller, and if deemed faulty, it must be returned to Battery House Australia with proof of purchase receipt. Battery House Australia will organise the return through its preferred Transport Logistics provider.

If the battery is found to be defective within the warranty period the replaced/rectified battery will then be shipped back to the reseller at our cost or will provide a refund/credit as deemed appropriate to the reseller. If the battery is not faulty, the cost of logistics will be borne by the reseller. This could include call-out charges to any location Battery House has agreed to send a third party to examine and retrieve the battery.

7. As per Australian Consumer Law, if the battery usage is not for personal, domestic, or household use, then Battery House Australia Pty Ltd will not be responsible or liable for any consequential or incidental expense or loss. To verify a warranty claim, the battery must be fully charged before adjudication. A flat or sulphated battery is not considered a manufacturing defect and is not covered under this warranty.



8. Within the warranty period, Battery House Australia will repair or replace the battery to rectify the problem. The right to determine whether a battery needs a repair or replacement lies solely with the company. In case where that battery is replaced, the defective battery becomes the property of Battery House Australia.
9. All disputes or differences arising out of the use of battery shall have exclusive jurisdiction of the Courts in the state where the Battery was purchased in Australia.
10. All liabilities under this warranty will cease if the battery is:
 - a) Transferred to a third party or any other Equipment/System/Vehicle.
 - b) Used in an application other than the specified application.
 - c) Used in non-vehicular application.
 - d) Damaged due to fitment of additional accessories other than original fitment.
 - e) Out of warranty period.
11. The warranty doesn't cover:
 - f) Damage to the battery caused by faulty electrical systems, improper handling, and servicing by unauthorised technicians.
 - g) Incorrect or under-specified battery type fitted to vehicle/application.
 - h) Charge system problem / incorrect charging creating an over-charge or under-charge situation.
 - i) Prolonged storage of the car or very minimal use.
 - j) Deep discharge applications (heavy accessory loads, etc)
 - k) Electrical faults, Shorts, Excessive loads, loose wiring and
 - l) Damage to the battery caused by the consumer or other in-car and/or application fault.
 - m) Any battery modifications such as acid additives, lead terminal changes, or any other contaminates.